

IMPORTANT PHONE NUMBERS

Local 402 Union Hall: 937-390-3327

uawlocal402.org

People & Culture Hub (Alight) -*previously ERIC*

1-877-353-5100 peopleandculturehub.navistar.com

For questions regarding direct deposit, pay check summary, W-4, payroll and benefits, federal and state withholding elections, medical, dental, prescription, hearing and vision benefit plans, life insurance, marriage, divorce, and adding or dropping dependents.

Aetna (non-Medicare members):

1-800-435-2969

For questions about covered medical services, claim payment issues and clarification of Explanation of Benefits. Retirees with HMO coverage, contact your HMO directly. www.aetna.com

Humana (Claims after 1/1/2024)

1-866-396-8810

UnitedHealthCare Medicare Health – Claims Prior to 12/31/2023):

1-844-876-6159

For questions regarding health benefits program, ID Cards.

The Hartford:

1-800-858-3501

Paid Up Life Insurance.

CVS Caremark:

1-866-559-6851

For specific questions about ID Cards, prescription drug coverage and payment information. HMO Retirees, contact your HMO directly. www.caremark.com

Delta Dental (Retirees):

1-800-524-0149

For questions about your dental coverage; Dental coverage is only offered to Shy retirees who are currently enrolled in the medical plan or an HMO. PO Box 9085, Farmington Hills, MI 48333-9085
www.deltadental.com

TRU Hearing:

1-833-312-1273 www.TruHearing.com/navistar

Hearing Plan.

EMPower (401K)

1-844-465-4455

For questions regarding your 401(k) account, reporting death.

Metlife:

1-800-871-2435

PO Box 6169, Utica, NY 13504-6169

Life plan questions, all beneficiary designation changes.

www.metlife.com

Vision Service Plan Retirees(VSP):

1-800-877-7195

For the name, address and phone of the nearest provider. www.vsp.com

Metlife Legal Services- *previously Hyatt*:

1-800-821-6400

Silverscript:

1-866-235-5660

Blue Advantage of Arkansas (active)

1-800-370-5852

Computershare Investor Services:

1-888-884-9359

For Navistar Common Stock information, such as replacement of lost stock certificates, stock transfer instructions, change of address or 1099 duplicates.

Investor Relations Department

1-630-753-2143

Nor Navistar stock price at time of purchase

HELPFUL INFORMATION:

GM Supplier Discount: Visit gmsupplierdiscount.com and register with company code: 801565

VW Partner Program: Navistar Partner Code: 6339NA